

Thank you for purchasing a membership, event or product at Perch

If you decide to change your mind for any reason then we're here to help.

Cancellations

If you decide to cancel an event or membership that you have booked then you must notify us in writing. We will issue refunds for cancellations on the following basis:

Memberships

Cancellation before a membership has started: full refund or credit

Cancellation after a membership has started: no refund or credit

Events

Cancellation up to 10 working days before an event: full refund or credit

Cancellation between 5 and 10 working days before an event: 50% refund or credit

Cancellation within 5 working days of an event: no refund or credit

Products

Cancellation before product has been committed to or used: full refund or credit

Cancellation after product has been committed to or used: no refund or credit

Contact us

If you have any questions on cancellations or refunds then please contact us